

MAIL TO: ADR Program Coordinator, 3055 Cleveland Ave., Santa Rosa, CA 95403
OR FAX TO: (707) 521-6756

**SONOMA COUNTY SUPERIOR COURT CIVIL ADR PROGRAM
MEDIATOR'S QUESTIONNAIRE (CONFIDENTIAL)**

In accordance with Local Rule 16.4 B please submit completed questionnaire by FAX or mail ***within 5 (five) days*** of completion of mediation.

This *confidential* information will be used to 1) evaluate the court's mediation program and 2) to report to the court and to the Administrative Office of the Courts regarding the impact of the court's mediation program for general civil cases. Information from this form will not be shared with the trial judge, other court staff, or other participants in the mediation and will be presented only in aggregate form, without attribution to you, any of the participants, or this case.

Case Name: _____ Case Number: _____

Name of Neutral: _____

PART I - GENERAL INFORMATION

1. Are you a member of the Sonoma County Superior Court Panel of Mediators? Yes No

If yes, skip to Part II

2. Total Hours of Mediation Training: under 20 21-40 41 to 80 more than 80

3. Total # cases in which you served as a mediator: under 20 21 to 50 51 – 100 100+

4. Professional background (check all that apply): Full time dispute resolution professional

Retired Judge or Bench Officer Attorney Other (please specify): _____

PART II - MEDIATED MATTER *Please do not disclose confidential information*

1. Did you conduct a pre-mediation conference? Yes No

2. Was the matter settled? before the mediation during the mediation
 after the mediation not settled

3. From your perspective: Was the case suitable for mediation? Yes No
Was the case ready for mediation? Yes No

If your answer to either question was no, please check all applicable factors:

Mediation was scheduled too early a necessary person was not present or attended by telephone

One or more participants, including counsel (check all that apply):

were not prepared did not appear to understand the mediation process

did not appear to be willing to negotiate were unwilling to participate for a sufficient time

There were language barriers or other communication problems

The parties could not afford sufficient hours of mediation time

Other (Please specify): _____

4. What style of mediation did you use in this case? Facilitative Directive Other _____

5. Did you discuss the law? Yes No Did the disputants ask about the law? Yes No

6. Approximate # total hours of mediation: _____ Total # of sessions: _____ Total number of follow-up communications (calls / letters / email / other): _____

7. Do you have any comments or suggestions regarding the Court's ADR Program? _____