RESPONSE TO GRAND JURY REPORT FORM

Report Title: Weathering A Disaster
Report Date: June 26, 2013
Response by: Fire & Emergency Services Department

Title: Emergency Manager

FINDINGS

- I (we) agree with the findings numbered: F1, F3, F4, F5, F6, F8
- I (we) disagree wholly or partially with the findings numbered: F2, F7, F9, F10
  (Attach a statement specifying any portions of the findings that are disputed; include an explanation of the reasons therefore.)

RECOMMENDATIONS

- Recommendations numbered R2, R3, & R5 have been implemented.
  (Attach a summary describing the implemented actions.)

- Recommendations numbered ________________________ have not yet been implemented, but will be implemented in the future.
  (Attach a timeframe for the implementation.)

- Recommendations numbered ________________________ require further analysis.
  (Attach an explanation and the scope and parameters of an analysis or study, and a timeframe for the matter to be prepared for discussion by the officer or director of the agency or department being investigated or reviewed, including the governing body of the public agency when applicable. This timeframe shall not exceed six months from the date of publication of the grand jury report.)

- Recommendations numbered ________________________ will not be implemented because they are not warranted or are not reasonable.
  (Attach an explanation.)

Date: August 23, 2013
Signed: [Signature]

Number of pages attached: 1
Fire and Emergency Services Department
Responses to "Weathering A Disaster"
Grand Jury Report

RECOMMENDATIONS

R2. The Fire and Emergency Services Department monitor the progress of the Telephone Emergency Notification System and devote resources to inform the public of the activation and benefit of the system.

Response: Recommendation has been implemented.

The Fire & Emergency Services Department, Sheriff's Office and Information Systems Department is working to install, test and implement a more robust and capable Telephone Emergency Notification System (TENS). The Board recently approved a cost sharing and usage agreement with the City of Santa Rosa that allowed for a 33% increase in the TENS dialing capacity. Department staff monitors the system and dedicates part of the time of its staff to inform the public about the system.

R3. The Fire and Emergency Services Department work with the Board of Supervisors to create and continually fund a position dedicated to outreach education and disaster preparation of residents.

Response: Recommendation has been implemented.

The Fire and Emergency Services Department has sufficient staff to respond to requests for public outreach and education on disaster preparedness. Staff encourage residents to be better prepared for disaster by providing educational materials for flood, earthquake, disaster planning, disaster kits, wildland fires, tsunami, weather radio alerts, pets and animals and business recovery planning. They answer questions regarding the specific circumstances of the resident and make referrals to other preparedness resources.

R5. The Fire and Emergency Services Department develop a program to distribute the "Pocket Guide to Emergency Preparedness," particularly to rural residents.

Response: The recommendation has been implemented.

The Guide is widely available to the public as it is available at County offices, through the rural fire districts and volunteer fire companies, and on line. Also, Health Services and Fire and Emergency Services departments have made available the pocket guide by request to any individuals, community groups or organizations that wish to use or distribute them, regardless of their location within the County.