

MAIL TO: ADR Program Coordinator, 3055 Cleveland Ave., Santa Rosa, CA 95403
OR FAX TO: (707) 521-6756

**SONOMA COUNTY SUPERIOR COURT CIVIL ADR PROGRAM
NON-PARTY PARTICIPANT QUESTIONNAIRE (CONFIDENTIAL)**

In accordance with Local Rule 16.4 B please submit completed questionnaire by FAX or mail ***within 5 (five) days*** of completion of mediation.

This *confidential* information will be used to 1) evaluate the court's mediation program and 2) to report to the court and to the Administrative Office of the Courts regarding the impact of the court's mediation program for general civil cases. Information from this form will not be shared with the trial judge, other court staff, or other participants in the mediation and will be presented only in aggregate form, without attribution to you, any of the participants, or this case.

Case Name: _____ Case Number: _____

Date of Mediation _____

1. I participated at the request of the: plaintiff defendant other _____
2. Have you participated in mediation or arbitration before? Yes No
3. If yes, did the arbitration or mediation resolve that matter? Yes No
4. Regarding the mediation in this case, please check all that apply:
 - I was satisfied with the mediation process
 - The mediation process was fair to all parties
 - I had an adequate opportunity to prepare before the mediation
 - I had an adequate opportunity to participate during mediation
 - The parties were allowed/encouraged to participate directly in the mediation
 - The parties participated in face to face discussions regarding the dispute
 - The process allowed all participants to be heard
 - Communication between the parties was improved as a result of the mediation
 - Mediation helped the parties to realistically assess the strengths and weaknesses of the claims and defenses in this case
 - The parties came away with a better understanding of the other party's claims or defenses
 - The mediation offered a safe and secure setting for discussing this dispute
 - I did not feel any party was unduly pressured by the mediator to reach a settlement
 - The mediator helped the parties identify and consider options for settlement of the case
 - The mediator understood all of the key issues in the dispute
 - I would use this mediator if I was a party to a dispute
 - I would recommend this mediator to others
 - The mediation helped the parties to reach an early resolution of the dispute
 - Not counting any money damages paid to settle the case, I believe the mediation reduced the total attorney's fees and costs in this case
 - Other comments: _____